

Resources for brokers.



All the info you need to keep your applications moving.

Scenarios	Contact your BDM
Pricing	For existing lending: Submit your request via the Broker Portal For new lending: Submit your request via the Broker Portal. If you're not yet registered, contact your BDM or Broker Consultant who can assist
Supporting documents	Upload on ApplyOnline
AOL errors on submission	Contact your BDM or Broker Consultant
Application tracking	Track your application progress in the Broker Portal and in Apply Online Or call Broker support on 1300 728 154
Application changes	Before unconditional approval: Edit to resubmit in ApplyOnline. If there is more than one change, please email your BDM After unconditional approval: Email: digitalbanksettlements@mebank.com.au
Escalations	Call your BDM or Broker Support on 1300 728 154
Valuation updates	Check valstatus.rpdata.com or email mevaluations@mebank.com.au
Loan doc return	GPO Box 898 Brisbane QLD 4001
Settlements	Email: digitalbanksettlements@mebank.com.au
Top ups and variations	Download the form from the Broker Portal or call the customer contact centre on 13 15 63
Discharges and substitutions	Email digitalservicing@mebank.com.au
Updating your broker details	Contact your aggregator who will notify us

