

Resources for brokers.



All the info you need to keep your applications moving.

AOL Errors	Call Broker Support on 1300 728 154
Application Update	Call Broker Support on 1300 728 154
Discharges and Substitutions	Email Discharge.Requests@mebank.com.au
Escalations	Call your BDM or Broker Support on 1300 728 154
FHOG Doc Return	Email scanned documents to Grants@mebank.com.au Post the original FHOG application to GPO BOX 1345, Melbourne VIC 3001
Galilee	Email Galilee.Support@galilee.com.au or log onto Galilee Gold
Loan Doc Return	Post to Galilee Solicitors, PO Box 585, Brisbane QLD 4001
Location Wizard	Log onto www.qbe.com/lmi/lenders/tools/location-wizard
Postcode Locator	Open ME's calculator from your Aggregator Portal and click on the Mining/Postcode tab (located to the left)
Pricing	For existing lending: Submit your request via The Portal or call our Customer Relationship Consultants on 1300 361 724. For new lending: Submit your request via The Portal (If you have not yet registered for The Portal get in touch with your BDM who can help).
Progress Payments	Email progresspayments@mebank.com.au
Settlements	Email CSS@mebank.com.au
Servicing Calculator	Located The Portal
Scenarios	Contact your BDM, call Broker Support on 1300 728 154 or email creditscenario@mebank.com.au
Supporting Docs	Upload on AOL
Update Broker Details	Contact your Aggregator
Valuation Updates	Check valstatus.rpdata.com or email MEValuations@mebank.com.au