



# financial claims scheme.

## **You're covered.**

For peace of mind, it's good to know that the Financial Claims Scheme (Scheme) covers your deposit account. And it might entitle you to payments under the Scheme, which are subject to a limit for each depositor. The Australian Government's Financial Claims Scheme website [fcs.gov.au](http://fcs.gov.au) and the APRA hotline on 1300 55 88 49 are the go-to places for more information about the Scheme.

## **are we doing all we can for you?**

Providing outstanding customer service is our thing at ME, and this means we deliver on our promises. But if for some reason our service does not meet your expectations, please get in touch with us to find out about our dispute resolution procedures. ME is a member of the Financial Ombudsman Service Australia.